



Hire Contract

North Sands Water Sports Hire Terms and Conditions

Please note that you will be issued a safety guide and additional information once the booking is confirmed and you will be shown inflation and use of equipment on delivery.

Insurance Information

North Sands Water Sports (NSWS) is a responsible hirer of water-based equipment and we value our customers' safety as our No1 priority.

NSWS carries specialist stand up paddle board, kayak and canoe hire Public Liability Insurance up to £3,000,000.

Some customers might like to further insure themselves personally for Public Liability should they wish to for further peace of mind.

Our equipment is also insured for Loss, damage and theft. ***Under UK Law, the equipment can only be insured once, and we have done this already.*** Should the equipment be lost, damaged, or stolen whilst under the HIRE AGREEMENT PERIOD, customers will be charged a maximum of £100, and any claims would be made under NSWS insurance policy.

If customers require full details of our insurance policy, we are happy to supply them if you contact us at info@northsands.co.uk

Waiver and Assumption of Risk

The undersigned hereby waives and releases all claims of negligence or strict liability arising out of use or misuse from equipment provided from NSWS. I fully understand, recognise, and accept that these kinds of sports can pose inherent risks and dangers such as the possibility of injury to myself or others, damages to equipment, and even death. As a



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condition for the use of these SUP (Stand Up Paddleboard) boards, kayaks and accessories I will assume all responsibility for any injury or damage of any nature and extent. I agree to use my best judgement in undertaking this activity.

I am aware of the risk of drowning with water-based activities and I and all users of the equipment are competent swimmers and have no health conditions which prevents us from using the equipment.

Loss and Damage

I shall be responsible for any loss or damage to the SUP board, kayak and / or related accessories for any reason whatsoever. In the event of equipment malfunction or failure becoming apparent during the period of hire, I will return it immediately or notify NSWS. I acknowledge that no repairs of any kind are to be made to the SUP Board, kayak or accessories without the prior consent of NSWS. In no event shall NSWS be responsible for any expenditure, inconvenience or loss incurred by me.

Return of Goods

Deposit will be refunded in full once all equipment is returned to NSWS, checked it is in good order and condition. I agree to pay any damages suffered to any equipment. Fees applicable for the late return of rental boards and equipment (daily rate plus 20%). **There are no refunds on early returns.**





Hire Cancellation/Refund:

NSWS reserves the right to cancel bookings for unforeseen circumstances, in this case a full refund shall be issued.

Customers may cancel bookings at any time however, the following terms apply. Customer cancellation period:

>14 days – 100% refund shall be issued

14-7 days – 50% refund shall be issued

<7 days – 0% refund shall be issued

With all cancellations the refundable deposit shall be returned in full.

Covid Secure

NSWS has altered its delivery and collection procedures and conducted risk assessments to ensure we are Covid Secure. Vessel and accessories are cleaned and disinfected between use. Procedures and risk assessments available on request.

Loss of Deposit

I give permission to North Sands Water Sports to charge me for any loss, damage or late return (up to a maximum of £100 for each vessel).

I have read and fully understand all the Terms and Conditions of this agreement.

FULL NAME: _____

HOME ADDRESS: _____

SIGNED: _____

DATE: ____/____/____



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